# INCLUSION POLICY AND PROCEDURE

## **Policy Statement**

It is the policy of Mypower Foundations to actively promote inclusion of all of our clients within their own environments. We acknowledge and support the right of all humans to participate within all aspects of their community. This policy applies to all clients of the business, including children and their families.

### **Mypower Foundations' Responsibilities**

- Collecting as much relevant information regarding the natural environments of the client as possible
- Collaborating with both the client and relevant people within the environment
- Conducting assessment and intervention wherever possible within the natural environment of the client
- Ensuring that environments important to the client are included in support planning.
- Ensure that support strategies are relevant and achievable within the identified environments.
- Seek regular feedback from clients and their families to promote continuous improvement.
- Where necessary, act as an advocate or support clients in accessing advocacy services to ensure their rights to inclusion are upheld.
- Consider individuals cultural values and commit to sensitivity and understanding of individual's cultural values.
- Mypower Foundations commits to ensuring that all its facilities, materials, and communications are accessible to all.

#### **Client Responsibilities:**

- To provide where possible information about relevant natural environments for the client
- To provide information where possible as to relevant people within the natural environments
- To do their best to engage with identified support strategies.
- To inform us if support strategies are proving to be less relevant or too challenging within the natural environment.

### Definitions

**Diversity Policy** - is created to promote equality, diversity and inclusion within the community as promoted and supported by Mypower Foundations, for those of all ages, colours, race, ethnic or national origins, sexual orientation, marital and parental status, physical impairment, disability and religious beliefs.

**Disability inclusion** means understanding the relationship between the way people function and how they participate in society, and making sure everybody has the same opportunities to participate in every aspect of life to the best of their abilities and desires.

#### Procedure

- Mypower Foundations work with clients in their own homes and out in the community. Mypower Foundations consults with the client, their families and significant others to get a better understanding of what they want, and how we can best support them.
- Mypower Foundations will use documentation such as our service agreement and risk assessments to gather and collect information to assist us to better support clients in their natural environment. These are collected at initial consultation and reviewed as required at a minimum of every 6 months.
- Other Service Providers are invited to share information with the client's permission during initial consultation and throughout the duration of support.
- Mypower Foundations obtain consent for information sharing via the Service Agreement during the initial consultation. Consent is updated as required.
- Mypower Foundations measures outcomes through feedback, consultation with clients, families and other service providers to measure outcomes within the natural environment.

#### **Relevant Legislation and Policies**

- Privacy Act 1988
- Anti-Discrimination Act 1977 (NSW)
- Children and Young Persons (Care and Protection) Act 1998
- Age Discrimination Act 2004
- Work Health and Safety Act 2011

- NSW Disability Services Standards
- National Standards for Disability Services
- Disability Discrimination Act 1992
- Disability Inclusion Act 2014 (NSW)
- National Disability Insurance Scheme Act 2013
- Community Services (Complaints, Reviews and Monitoring) Act 1993
- NDIS Code of Conduct
- NDIS Quality and Safeguarding Framework
- Universal Declaration of Human Rights
- United Nations Convention on The Rights of Persons with Disabilities